

On the Day — Step by Step

- 1 Change & Store Belongings**
Use the paid changing rooms, coin lockers (¥300), and shower rooms. Remove ALL accessories before entering (see "Before You Enter" section for details).
- 2 Check-in at Reception (30–60 min before your session)**
Complete check-in 30 to 60 minutes before your entry time.
- 3 Safety Briefing (15 min before entry)**
All participants must attend the safety briefing 15 minutes before the session starts. Life jackets are provided — wear them correctly at all times. Late arrivals will generally not be permitted to enter.
- 4 Play! (50 minutes)**
Follow staff instructions at all times and have an amazing time!
- 5 Return Life Jacket & Exit**
When the session ends, return your life jacket at the exit and collect your belongings from the locker.

Entry Requirements



Age

6+ only. Age 10 & under:
guardian (20+) required. Max
2 children per adult.



Height

Minimum 111 cm required.



Swimming

Must be able to swim approx.
15 m. Non-swimmers cannot
enter.



Check-in

This is a paid facility. Please
purchase a ticket and check in
at reception before entering.



Life Jacket

Must be worn correctly from
entry to exit at all times. Do
not remove.

Before You Enter

Accessories & Prohibited Items

Please remove ALL of the following before entering:

- Earrings, necklaces, rings, bracelets, watches
- Hats (swim caps are permitted)

Permitted exceptions: prescription goggles · swim caps · rubber key bands from coin lockers

※ For smooth check-in, please arrive without any accessories or prohibited items on your person.

Nails

Nail extensions or long nails are a safety hazard — please trim nails short or wear gloves.

Standard: nails should not be visible beyond your fingertips when your palms face you.

Nail clippers available to borrow · Gloves available for purchase

Camera Equipment

Camera equipment may be brought into the facility. However, any damage including submersion is entirely at the owner's risk.

- Please notify staff immediately if equipment falls into the water.
- Staff cannot dive to retrieve submerged equipment.

Socks

We strongly recommend wearing socks, especially for first-time visitors.

Going barefoot is more challenging and is not recommended for beginners. Only experienced participants should choose this option.

Socks available for purchase

Safety Rules

Please read carefully. Violation may result in immediate removal from the facility.

PROHIBITED



No Diving Under Equipment

Absolutely prohibited — extremely dangerous.



No Crowding in One Spot

Especially on trampolines — keep space between each other.



No Outside Food or Drinks

No food, beverages, or tobacco from outside.



No Entry if Unwell

Pregnant persons, those who consumed alcohol, or anyone feeling unwell may not enter.



No Tattoos / Body Art

Persons with tattoos may not enter (acceptable only if completely covered by a rash guard, etc.).



No Entry After Alcohol or Medication

Entry is prohibited after consuming alcohol or taking medication.



No Goggles / Fins / Snorkels

Goggles, fins, and snorkels are not permitted.

CAUTIONS



Diving: Designated Areas Only

Always check the water is clear before diving. Move away quickly after landing.



Collision Avoidance

After jumping or sliding, check surroundings and move away from the landing area immediately.



Watch Out Above You

People may fall from above — never stand directly beneath others.



Be Considerate

Yield to others and avoid dangerous play. Follow all staff instructions.



Health Condition

Persons with physical or health concerns may not enter. If prone to motion sickness, take medication beforehand.

Other Important Notes

Paid Facility This is a paid facility. Please purchase a ticket and complete check-in at reception before entering.

Weather Suspension Operations may be suspended without prior notice in the event of lightning, strong winds, high waves, or other dangerous conditions. Your safety is our priority.

Cancellation Policy Cancellations after 4:00 PM the day before or on the day of visit → **100% charge**

Cancelled before entry or within 25 min of start → Full refund

Cancelled after 25+ minutes → No refund

Disclaimer We cannot be held responsible for any accidents or injuries resulting from failure to follow the safety rules above.

※ The above rules and information are subject to change without prior notice.

Access & Facilities

Kataonami (Wakayama City)

Address

1740 Wakaura Minami 3-chome, Wakayama City, Wakayama Prefecture 641-0022

Train / Bus

From JR Wakayama Station or Nankai Wakayamashi Station → Bus → Get off at "Furokibashi" stop → approx. 8–10 min walk

By Car

Approx. 10 km from Hanwa Expressway Wakayama IC

Approx. 7 km from Wakayama-Minami Smart IC

Parking: 850 spaces (¥1,000/day in summer)

Shirahama

Address

864 Shirahama-cho, Nishimuro-gun, Wakayama Prefecture 649-2211

Train / Bus

Approx. 15 min by bus from JR Kisei Main Line "Shirahama Station" / Get off at bus stop "Shirarahama" — short walk

By Car

Approx. 15 min from "Nanki-Shirahama IC" on Kisei Expressway

Facilities

Paid changing rooms · Coin lockers ¥300 (next to reception) · Shower rooms · Restrooms (accessible) · AED on-site